



# Deliver First Class Services to the Public and Our Customers

Serving you is our first priority. Whether it be by responding promptly to your phone calls, providing you with timely information or showing up to your neighborhood for a service request, know that we are only a call or click away.

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## Fostering Community Conversations

Listening to your recommendations and in keeping with our practice of being a transparent, open government, we held three community work sessions in Gulfport, Tarpon Springs and Pinellas Park. Additionally, we supported public outreach by taking part in several meetings hosted by community organizations and homeowner associations.

These events provided residents with opportunities to see us in action closer to home and learn about ongoing initiatives.

We also held our annual Community Conversation in partnership with St. Petersburg College - Seminole. The program welcomed an audience of thousands who joined in person, via blog, Facebook live streaming, telephone conference call, online and on PCC-TV. Our Citizens submitted or asked their questions, fostering additional conversations about topics important to them. These discussions will help drive our future plans, strategies and activities.

