

Board of County Commissioners

John Morroni, Chairman  
Charlie Justice, Vice-Chairman  
Dave Eggers  
Pat Gerard  
Janet C. Long  
Karen Williams Seel  
Kenneth T. Welch



Mark S. Woodard, County Administrator  
James Bennett, County Attorney  
Ken Burke, Clerk of the Court and  
Comptroller

Pinellas County Board of County Commissioners  
315 Court Street, 5<sup>th</sup> Floor Assembly Room  
Clearwater, Florida 33756  
www.pinellascounty.org

---

Work Session

January 20, 2015

9:30 A.M.

---

## REVISED AGENDA

### Department Presentations

1. [Airport](#)
2. [Economic Development](#)
3. [Animal Services](#)
4. [Building Services](#)
5. [Planning](#)
6. [Development Review Services](#)

Order of items is subject to change. All times are approximate. Break may be taken.

.....

*Citizen's Comments Will Follow Presentation(s)*

*Any person wishing to speak regarding a work session topic must complete a comment card and give to the agenda staff at the staff table. The Chairman will call the speakers, one by one, to the podium to be heard. Each speaker may speak up to three minutes. Persons who have been authorized to represent a group of five or more individuals, who are present, should complete a comment card and may speak up to 10 minutes.*



# St. Pete-Clearwater International Airport (PIE)



*Presented by:* **Noah Lagos**  
Airport Director

**Work Session Presentation**  
*January 2015*

# Mission

---

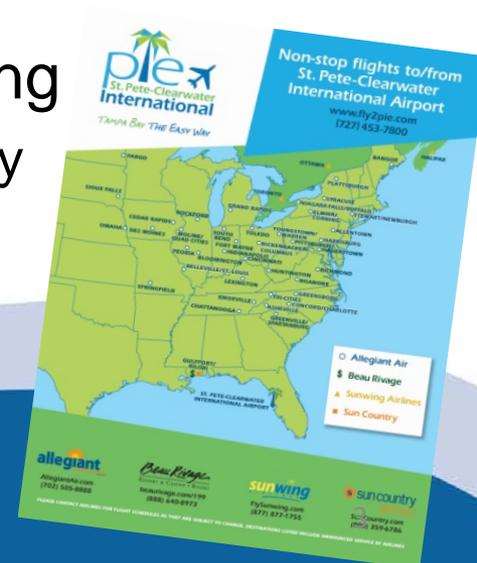
- St. Pete-Clearwater International Airport (PIE)
  - a Tampa Bay commercial service airport
  - operating as a self-sustaining enterprise
  - providing safe, customer-friendly services and facilities
  - supporting economic growth in Pinellas County

**PIE - \$752.5 million annual  
economic impact/ 8,214 jobs  
to community**

*(FDOT 2014)*

# Major Programs and Services

- Airport Operations – Safety, Security & Emergency Planning
  - Compliance with Transportation Security Administration (TSA) & Federal Aviation Administration (FAA) Regulations and Requirements
  - Partnership with airlines, concessions, private aviation, government, and military
- Commercial Air Service Development/Marketing
  - 2014 achieved most non-stop cities served in history of PIE
  - 23% passenger increase in 2014



# Major Programs and Services

- Property Management – 2000 acres
  - ½ airfield/terminal
  - ½ commercial/industrial leases
- Grant and Financial Management  
*“Pay-as-you-go”*
- Infrastructure Management  
– Landside & Airside maintenance and development

97%  
(312/323 acres)  
of Airport  
Property  
leased\*  
\*excludes Airco



# Major Programs and Services

- Customer Service & Communications
  - Website, Newsletter, Social Media, Visitor Info Booth Volunteers
- Media Relations
  - local & aviation industry
- Public Relations
  - Educational Tours
  - Special Events
  - Chambers of Commerce
  - Community engagement
  - Commercial filming





# Major Accomplishments 2014

- 10<sup>th</sup> consecutive year of FAA Safety Inspection with “no discrepancies”
- Air Service - 9 new cities announced
- Largest May, June, October, November & December in history of PIE
- Flagler Award Best in Show –Airport Rebranding– 2014 Governor’s Conference on Tourism
- Airports Council Intl-North America (ACI-NA) Excellence in Communications Awards 2014 1<sup>st</sup> Partnering with Carriers
- ACI-NA Excellence in Communications Awards 2<sup>nd</sup> place Newsletters, 3<sup>rd</sup> place Website
- 3000 Volunteer Hours serving passengers and operations

# Metrics and Performance Measures

Airport Operations – *Safe, Customer- friendly Services*

*An operation is a take-off or landing of an aircraft*

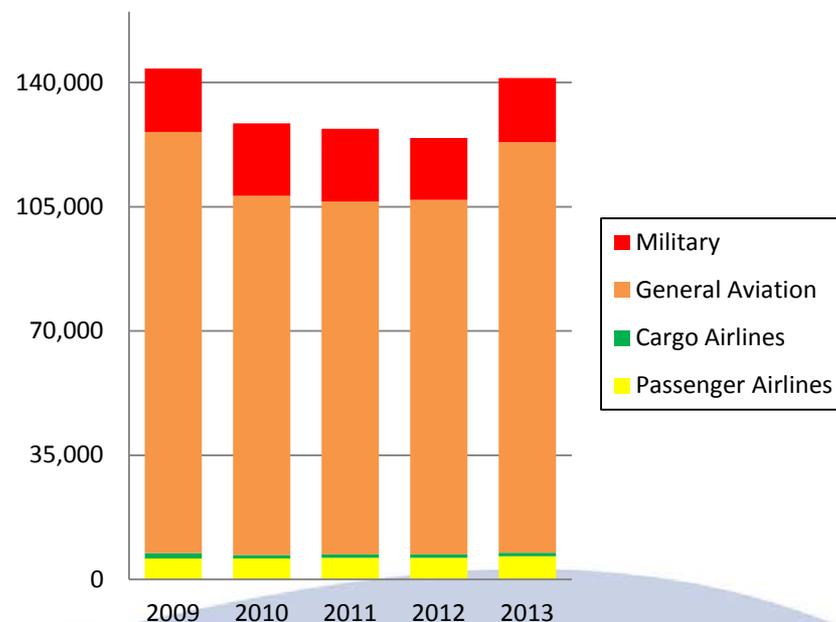
- *Largest General Aviation (GA) operations in West Central Florida Region- 141,295 total operations in CY13*

- *PIE's Passenger Traffic - Nationally, ranks 116 out of 501 primary commercial airports (CY13)*

- *Cargo shipments – 19,845 tons in CY13 (5.7% increase)*

- *World's Busiest Coast Guard Air Station*

Annual Airport Operations by Type



# Metrics and Performance Measures

## Tampa Bay Commercial Service Airport

### Allegiant Air

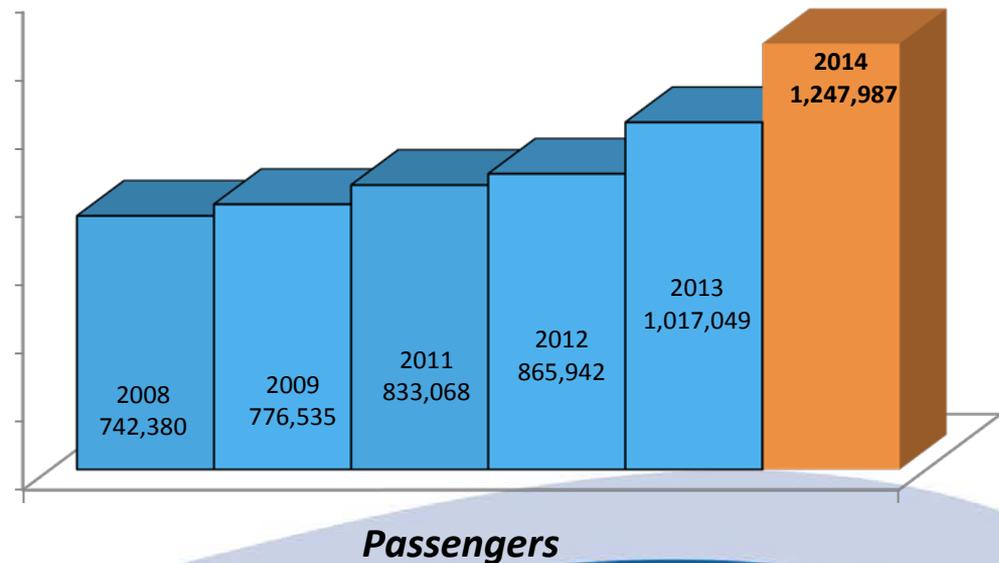
- 40 destinations - most non-stops in Tampa Bay!
- 8<sup>th</sup> largest airline in passengers in Tampa Bay
- 4<sup>th</sup> largest in its 100 city route system
- Average 90% load factors

**Sun Country Airlines/ Beau Rivage Resort & Casino** -Gulfport/Biloxi

**Sunwing Airlines** Canadian seasonal service to Halifax, Toronto & Ottawa

**44 Destinations and counting...**

2014 - 23% increase  
2<sup>nd</sup> biggest year in our history!



# Metrics and Performance Measures

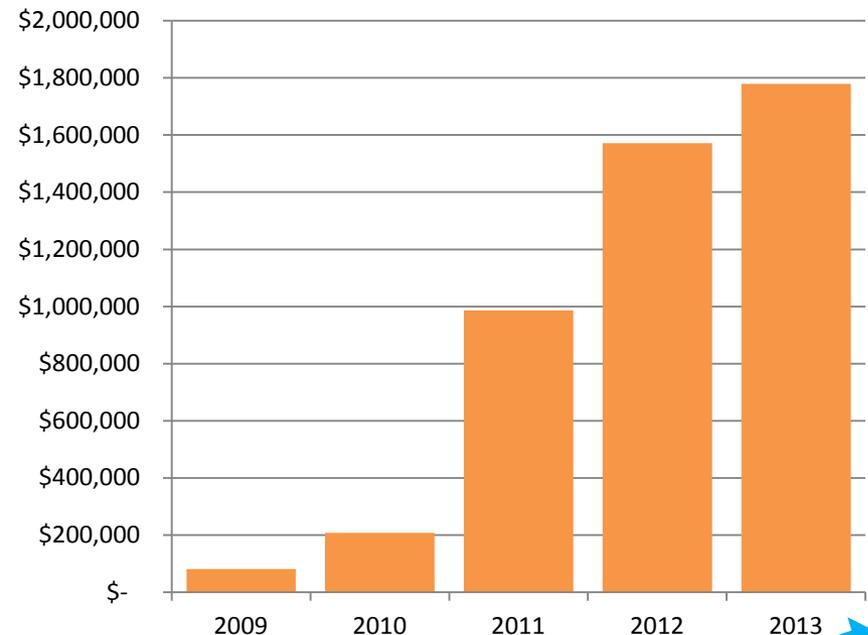
## Airport Finances - *Self-Sustaining Enterprise*

Increasing profits while keeping airline charges low

### Airport Costs Per Enplaned Passenger

<b>PIE</b>	<b>\$1.68</b>
Florida Commercial Service Airports - Average	\$7.31
National Small Hub (40) Airports - Average	\$7.80

### Net Operating Profit



Allegiant 5 year Operating Agreement began in 2013 with graduated fee increases.

# Metrics and Performance Measures

## Capital Improvement Program- *Safe, Customer-friendly Facilities*

### St. Pete-Clearwater International Airport - Capital Improvement Program FY 2015 to FY 2024

Updated 10/1/2014 - Based on Expenditure Flow (est), not FAA funding year.

PROJECT TITLE	FY 15	FY 16	FY 17	FY 18	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	Totals
	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	Projected	
Terminal Renovation - Phase 2 - Construction	\$1,060,800										\$1,060,800
Terminal Renovation - FIDS/BIDS	\$227,280										\$227,280
Terminal Exit Lanes	\$346,220										\$346,220
New ARFF Truck		\$800,000									\$800,000
Taxiway Rehabilitation - Phase 1 Construction	\$11,000,000	\$3,384,230									\$14,384,230
Taxiway Rehabilitation - Phase 2 Design	\$241,120										\$241,120
Taxiway Rehabilitation - Phase 2 Construction		\$500,000	\$5,120,000								\$5,620,000
Terminal Renovation - Phase 3 - Design	\$878,692										\$878,692
Terminal Renovation - Phase 3 - Construction	\$354,000	\$5,310,000	\$1,416,000								\$7,080,000
Airfield Drainage - Phases 2	\$1,010,250										\$1,010,250
Apron Hardstand - Phase 2	\$600,000	\$5,393,000									\$5,993,000
Remote Parking Lot Expansion/New Entrance Sign	\$900,000	\$800,000									\$1,700,000
Ticketing A Inline Baggage Handling System	\$600,000	\$2,400,000									\$3,000,000
New Airport Maintenance Facility		\$750,000	\$750,000								\$1,500,000
Security System Rehabilitation		\$200,000	\$1,000,000								\$1,200,000
Taxiway "T" Rehabilitation		\$100,000	\$900,000								\$1,000,000
New GA Taxiways (Airco)			\$1,000,000	\$3,000,000							\$4,000,000
Master Plan Update			\$1,300,000								\$1,300,000
Runway 18-36 - Pavement Rehabilitation			\$6,000,000								\$6,000,000
New GA Ramps (Airco)				\$1,643,020							\$1,643,020
New T-Hangars				\$7,000,000							\$7,000,000
Runway 9-27 Conversion to Taxiway E					\$5,440,000						\$5,440,000
New Terminal Generator						\$1,500,000					\$1,500,000
New ARFF Building						\$1,500,000					\$1,500,000
Relocate Airfield Electric Vault							\$2,500,000				\$2,500,000
Airfield Lighting Rehabilitation								\$3,500,000			\$3,500,000
Parking Lot Pavement Rehabilitation								\$2,000,000			\$2,000,000
Modify Terminal Access Road									\$3,000,000	\$2,500,000	\$5,500,000
New Cargo Ramp										\$4,500,000	\$4,500,000
<b>Totals</b>	<b>\$17,218,362</b>	<b>\$19,637,230</b>	<b>\$17,486,000</b>	<b>\$11,643,020</b>	<b>\$5,440,000</b>	<b>\$3,000,000</b>	<b>\$2,500,000</b>	<b>\$5,500,000</b>	<b>\$3,000,000</b>	<b>\$7,000,000</b>	<b>\$92,424,612</b>

\$92.4 million CIP planned with only 5.4% of CIP funding projected from Airport Revenues

# Metrics and Performance Measures

## Customer-friendly Services

### [www.Fly2PIE.com](http://www.Fly2PIE.com)

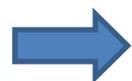
- New responsive website debuted 2014
  - Over 32% increase in website traffic in November 2014 over November 2013
  - Nearly 2/3 visits to website new users
  - 43% via smart phone or tablet
  - Over 608,000 sessions in 14 months since debut
- 3,557 followers -45% increase in Facebook “likes”





# Initiatives for the Next Five Years

- Cost effectively manage operational resources to meet passenger demand
- Increase airline service
- Enhance marketing strategies for continued growth
- Customer service improvements
- Maintain sustainable airport infrastructure with capital improvement planning and maximizing grant and Passenger Facility Charge (PFC) funding



Terminal Renovation Phase III Improvements

# Initiatives for the Next Five Years

- Ensure adequate airport access and parking resulting from realignment of Roosevelt Boulevard by Florida Department of Transportation (FDOT)
- Airport property development, including 127 acres at Airco
- Initiate and finalize new concession agreements
- Airport Master Plan process begins in FY17





TAMPA BAY THE EASY WAY

[www.fly2pie.com](http://www.fly2pie.com)



***Thank you!***



# Economic Development

*Presented by:* **Mike Meidel**

Director

**Work Session Presentation**

*January 2015*

# Mission: More and Better Jobs for Pinellas

---

- **Retain** existing businesses and encourage entrepreneurship and business expansion.
- **Attract** new high-quality, high wage and diversified employment to Pinellas County.
- **Improve** the business climate in Pinellas County, while preserving our quality of life.
- **Partner** with public agencies, private companies, business associations and educational institutions to deliver effective support to local businesses.
- **Facilitate** availability of a trained and productive workforce.

# Major Programs & Services

## Business Development

---

- Retention and expansion
- Recruitment
- Export development; Foreign Trade Zone, Foreign direct investment
- Target Industries
  - Advanced Manufacturing
  - Aviation & Aerospace
  - Business & Financial Services
  - Defense & National Security
  - Information Technology
  - Medical Technologies

# Major Programs & Services

## Business Development

---

### ■ State Incentives

- Qualified Target Industry Tax Refund Program (QTI)
- Quick Action Closing Fund (QACF)
- Quick Response Training Program (QRT)
- Incumbent Worker Training Program (IWT)
- Brownfield Redevelopment Program
- Enterprise Zone Incentives (EZ)
- Economic Development Transportation Fund

### ■ County Incentives

- Job Creation Incentive Grant
- Ad Valorem Tax Abatement

# Major Programs & Services

## Business Assistance & Entrepreneurship

- Personalized One-on-One Business Consulting
- Business classes at the Florida Small Business Development Center (FSBDC)
- Links to lending resources and Small Business Administration (SBA) programs
- Export development and planning
- Personalized guides to federal and government contracting
- Export assistance through the U.S. Commercial Service

# Major Programs & Services

## Economic Development Services

- Site location searches, [TampaBaySites.org](http://TampaBaySites.org)
- Permitting assistance and expedited permitting
- Incentives
- Training grants
- Training and Apprenticeship Programs through USF, St. Petersburg College and Pinellas School Board
- Financing, including SBA loans and Industrial Revenue Bonds (IRB)
- Small Business Innovation Research (SBIR) applications
- Research services

# Metrics and Performance Measures

Fiscal Year 2013 (completed reporting period)	Budgeted	Actual
New jobs announced through incentive programs	500	638
Qualified prospects/leads	100	81
Dollar amount of employer training grants facilitated by PCED	\$500,000	\$ 750,641
Projected direct/indirect wages per county QTI incentive dollar	\$100	\$117
% surveyed participants that rate SBDC class content as relevant	85%	92%
Number of qualified Small Business Enterprise program prospects	105	40
Core consulting hours provided by Certified Business Analysts		2,347
Jobs created or retained by clients receiving SBDC CBAs services		375

# Initiatives for the Next Five Years

---

## ■ International Initiatives

- Export development with the Tampa Bay Export Alliance
- Foreign Trade Zone
- Foreign Direct Investment

- ## ■ Small Business Loan Program, working capital for Pinellas companies

# Initiatives for the Next Five Years

- **Ad Valorem Tax Abatement** for primary, high-wage employers locating or expanding in the county with significant capital investment.
- **The Advanced Manufacturing Industry Certification Training Center Program** was created through an Interlocal Agreement between Hernando, Pasco and Pinellas counties to develop a local technical workforce to meet the demands of manufacturers.
- **Expedited Plan Review Incentive**, developed through a partnership with Building Services, allows us to provide expedited plan review at no additional charge.

# Initiatives for the Next Five Years

- Follow up from the **Economic Development Symposium** and promote redevelopment best practices, focusing on **approved and improved sites** for primary employers:
  - **Redevelopment of county-owned properties:** Airco, Toytown, STAR Center, 126<sup>th</sup> Avenue Landfill
  - **Preservation of land uses** for target industries.
  - **Land assembly:** purchase, consolidate, remediate and resell parcels suitable for high-wage employers
  - **Regional stormwater systems:** more efficient use of limited land available.

# Initiatives for the Next Five Years

- **Demolition incentive:** Remove aging, undersized or inappropriate structures from sites suitable for high-wage employment
- **Local Economic Development Incentive Program:** County-level incentive for job creation, job retention and/or capital investment in order to maintain competitiveness within the region.
- **Transfer of Development Rights (TDR)**  
Many parcels are developed at lower intensities than allowed. Use TDRs to enhance activity center and corridor development.
- **CRAs and TIFS:** Work with cities to redevelop problem areas with quality housing, retail and employment sites, and consider similar programs for unincorporated areas.

# Initiatives for the Next Five Years

---

## ■ Partnerships

- Municipalities
- Tampa Bay Partnership, Enterprise Florida, Florida's High Tech Corridor Council, Tampa Bay Export Alliance
- Florida's Small Business Development Center Network and the US Small Business Administration.
- Chambers of commerce and industry associations
- Career Source Pinellas, K-12 education, colleges, universities and technical colleges
- Private developers and public-private partnerships



***Thank you!***



# Animal Services

*Presented by:* **Maureen Freaney**

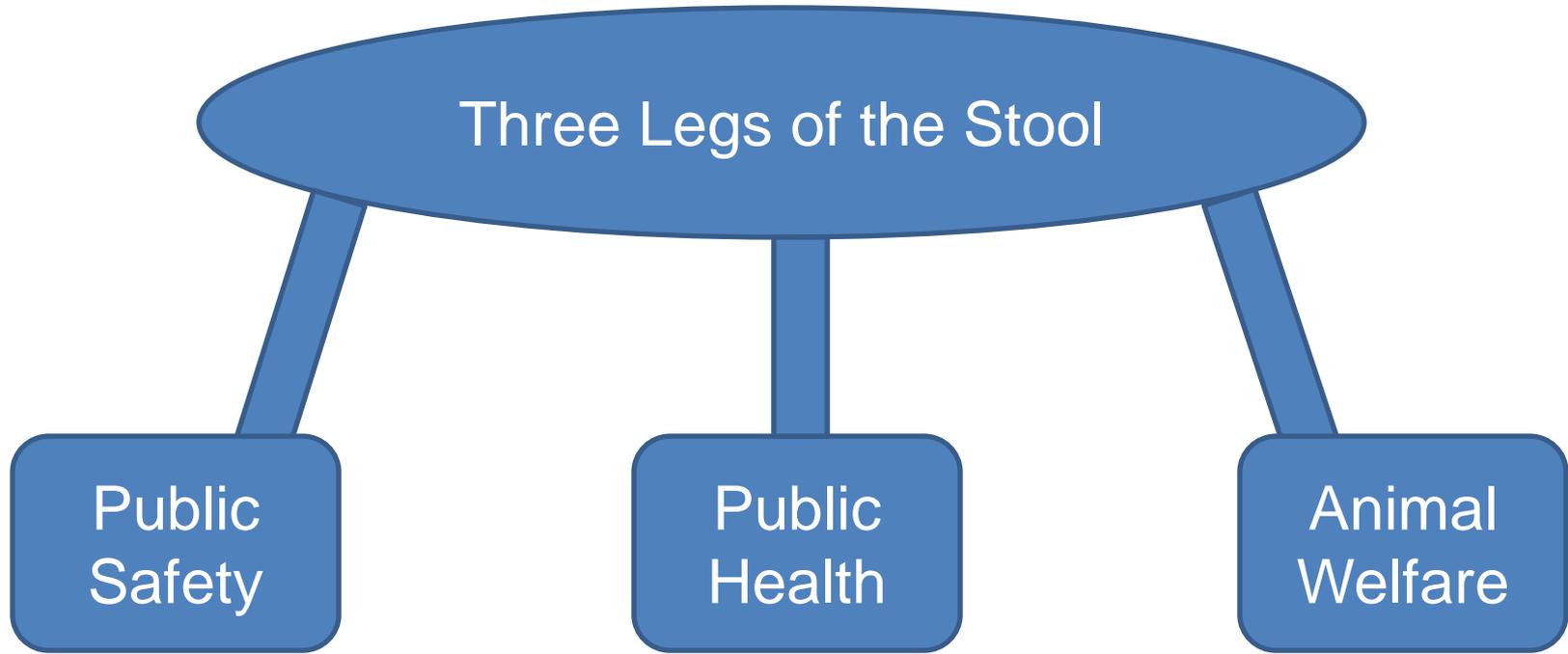
Bureau Director

**Work Session Presentation**

*January 2015*

# Mission

---



# Partners

## COMMUNITY PARTNERS

- SPCA Tampa Bay
- Humane Society of Pinellas
- Pinellas Animal Foundation
- Pet Pal
- Other Animal Welfare Organizations/ Rescues
- SPC Veterinary Technology Center
- Local veterinarians
- Pet Stores
- Volunteers
- Citizens, Visitors, Pet Owners

## AGENCY PARTNERS

- Department of Health
- PCSO
- Municipal law enforcement agencies
- State Attorney's Office
- County/municipal code enforcement agencies
- Juvenile Welfare Board
- Florida Fish and Wildlife Commission
- USDA
- Florida Animal Control Association
- National Animal Control Association

## COUNTY PARTNERS

- County Attorney's Office
- Communications Department
- Parks and Conservation
- Extension Services
- Regional 911
- Other

# Major Programs and Services

---

## Kennel / Veterinary Services

- PCAS is an Open Admission Shelter
- Accepts all dogs and cats regardless of health, temperament, breed, size, age, etc.
- PCAS does not euthanize for lack of space or time limits
- PCAS does not euthanize healthy, adoptable animals
- Emphasis on Adoptions, Rescues, Fostering (ARF)
- Full Service Customer Center

# Major Programs and Services



# Major Programs and Services

---

## Licensing and Rabies Control

- Required for all dogs and cats
- Requires current rabies vaccination
- Facilitates lost pet reunification
- Ability to track animal to owner for enforcement purposes
- Partnering with 150 veterinary clinics for license sales

## Disaster Response

- 3 Pet friendly shelters
- Special needs partnership
- Post disaster animal control

# 2014 Accomplishments

- Adopted changes to Pinellas County Animal Code
  - Addition of neglect standard
  - Reduction of reclaimed hold times
  - Mandatory spay/neuter for animals found at large twice within 24 months
  - No unattended tethering of dogs and cats
  - Provision for a Trap, Neuter, Vaccinate, Return Pilot Program
- 7.1% increase in adoptions
- 5% increase in Live Release Rate
- Awarded Florida Animal Friend Grant for Low Cost Spay and Neuter

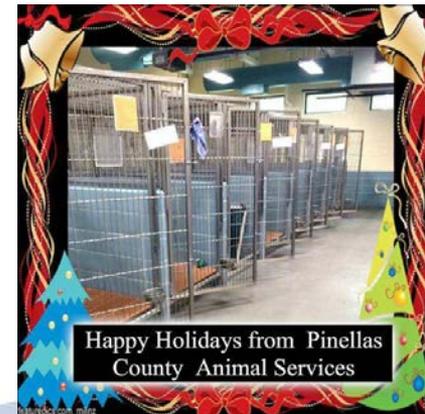
# 2014 Accomplishments

---

- Implementation of new animal shelter management software - PetPoint
- New animal welfare brand
- Successfully passed State of Florida Department of Health Inspections on April 15, 2014 and November 6, 2014. No deficiencies were found.
- Successfully passed a Florida Department of Business and Professional Regulation Veterinary Establishment Inspection on April 25, 2014. No deficiencies were found.

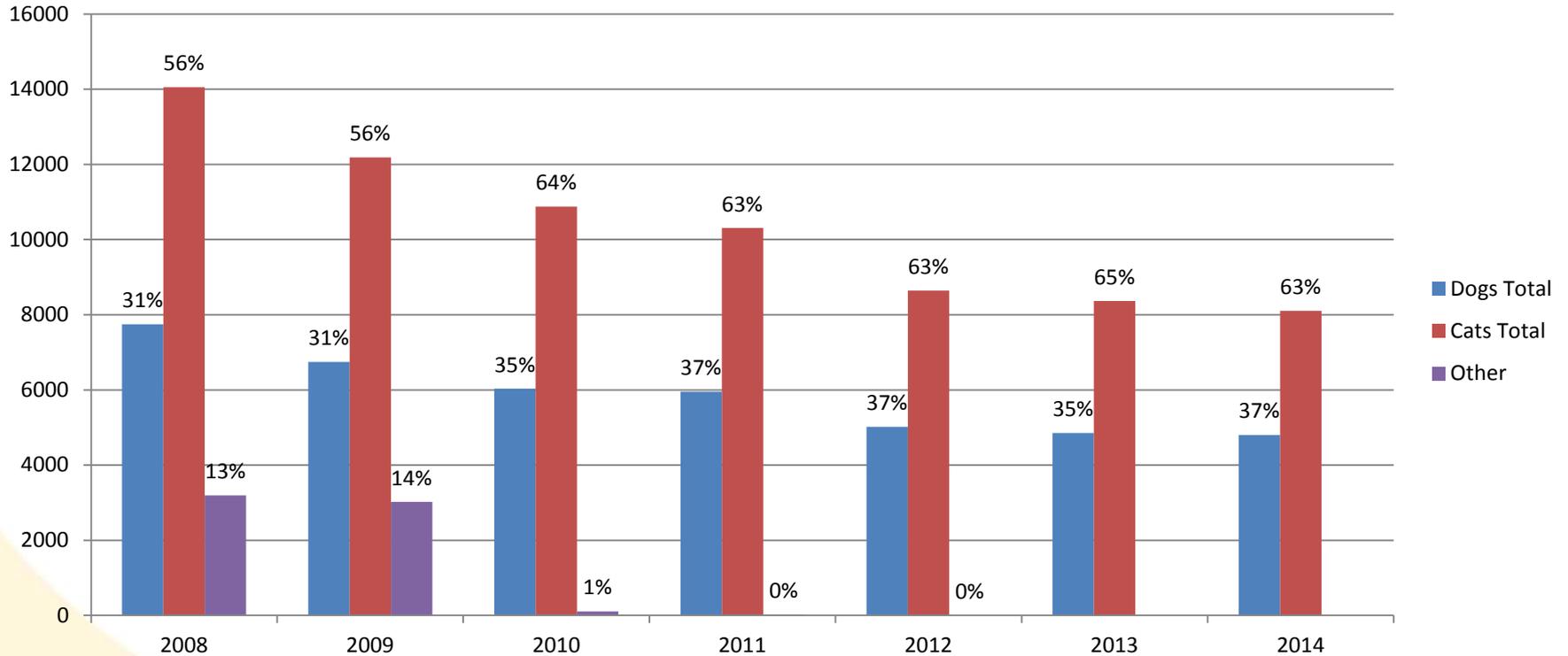
# 2014 Accomplishments

- New Adoption Trailer
- Completion of “Captain Barky and Skipper Kitty” activity book for children
- Special Events (Yappy Days, Home for the Holidays, etc)



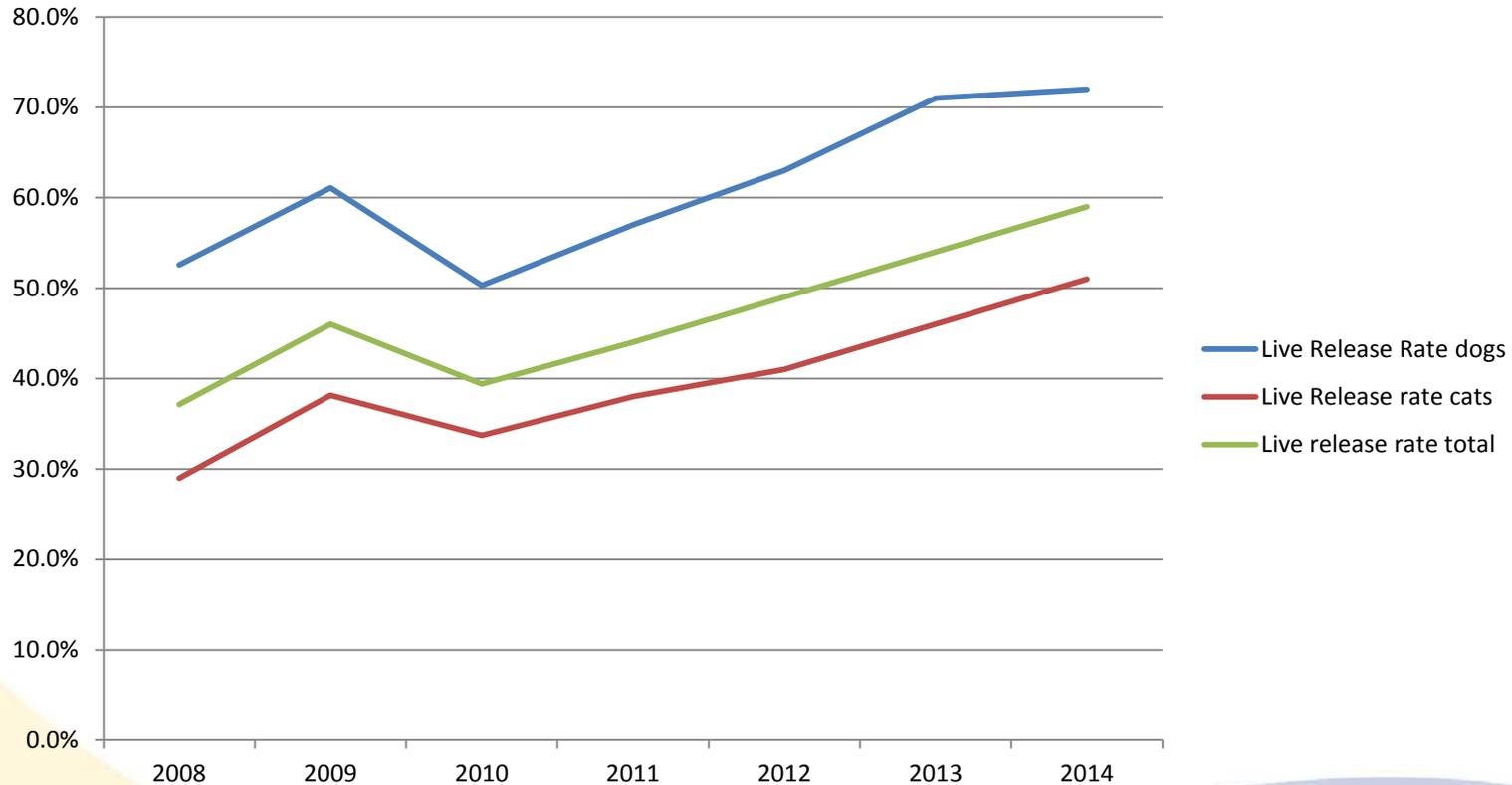
# Metrics and Performance Measures

## Pinellas County Animal Services Total Impounds



# Metrics and Performance Measures

## Animal Services Live Release Rate



# Metrics and Performance Measures (Annualized)

Animal Metrics	Dogs	Cats	Other		Other Metrics	
Total Intakes	4,801	8,107			New/Renewed Licenses 2014	91,816
Adoptions	1,769	3,850			Total Calls Handled	129,907
Returned to Owner	1,338	214			Hours in the Field	11,288
Spay/Neuter Surgeries	1,196	2,896			Field Calls Dispatched	15,416
Other Surgeries	154 (Dogs & Cats)				Cruelty & Neglect Cases	3,349
Reported Bite Cases	1,405	614	61		Dangerous Dog Investigations	45
Total Animals Licensed	116,367	36,825			Citations Issued	869

# Initiatives for the Next Five Years

---

- Full implementation of Shelter/Field Technology upgrades which include on-line licensing for vet clinics and the Public
- Upgraded enforcement vehicles which include climate control for animals
- Upgraded Animal Services facility including current national best practices for animal shelters
- Improved license compliance
- Continued strengthening of the County's Adoption Partner network and Community statistics

# Initiatives for the Next Five Years

---

- Implementation of a community marketing plan to promote spay/neuter, responsible pet ownership and adopting a shelter pet
- Proposed ordinance changes to strengthen breeder laws in Pinellas County
- Organizational restructuring to maximize efficiency and effectiveness
- Streamlining services with primary animal agency partners
- Further increases in volunteerism and animal fostering



***Thank you!***



# Building Services

*Presented by:* **Glenn Wardell**  
Asst. Bldg. Official

**Work Session Presentation**  
*January 2015*

# Mission

---

- To apply the minimum standards of the **State of Florida Building Code** to the built environment for effective and reasonable protection for public safety, health, and general welfare.

# Major Programs and Services

---

## ■ PERMITS

- New Buildings, Remodels & Repairs.
- + 30 types of on-line permits.
- Same Day Counter Plan Reviews.
- Expedited plan review available.
- Owner permits available.
- Assistance to and collaboration with municipalities.

# Major Programs and Services

---

## ■ INSPECTIONS

- State licensed inspectors.
- Structural, Electrical, Plumbing, Gas, Air-conditioning.
- After hours inspections available.
- Electronic scheduling and results.
- Assistance to and collaboration with municipalities.

# Metrics and Performance Measures

---

## ■ PERMITS

- 21,232 permits (total FY 14)
- 11,676 permits on-line (55%)
- Self-funded by user fees. (\$5.2 million budget)
- Zero impact to the General Fund.
- Same Day Counter Plan Reviews.
- 24-7 on-line permitting.
- Expedited plan review available.

# Metrics and Performance Measures

---

## ■ INSPECTIONS

- 62,501 inspections (FY 2014)
- 250 inspections per day
- Next Business Day Inspections.
- 24-7 inspection scheduling.
- 66,410 phone calls/year. (265/day)

# Initiatives for the Next Five Years

---

- Upgrade permitting system.
  - Web based.
  - Easier Citizen Access.
  - Integrated with GIS (ESRI)
  - Increased Transparency.
  - Improved Field Inspector Access.
  - Customer Kiosks.
- Expand on-line permit options.

# Initiatives for the Next Five Years

---

- Electronic plans.
  - Submittal.
  - Sharing.
  - Parallel Review Processing.
  - Storage.
  - Retrieval.
  - Self-Service features.



***Thank you!***



# Planning Department

*Presented by:* **Gordon Beardslee**

Director

**Work Session Presentation**

*January 2015*

# Mission

---

- Plan quality communities
  - Meet the needs of the economy, the environment, and society
  - Provide choices and diversity
  - Resilient and adaptable
- Achieve quality communities (Plan implementation)
- Quality customer service (internal and external)
  - Responsive
  - Effective



# Major Programs and Services

---

- Long Range Planning and Implementation
- Land Use and Zoning
- Community Planning
- Housing and Development
- *Countywide Planning*

# Major Programs and Services

## Long Range Planning and Implementation

- Pinellas County Comprehensive Plan
- Redevelopment Toolkit
  - Updated Land Development Code to Support Economic Development, Redevelopment, other key objectives
  - Linking Land Use with Infrastructure and Natural Resource decisions
  - Development incentives and flexibility
  - Approved and Improved Sites



# Major Programs and Services

---

## Long Range Planning and Implementation

- Historic Preservation
- Adaptation and Resiliency Planning – Climate Change and Sea Level Rise
- Interdepartmental and Intergovernmental Facilitation and Coordination



# Major Programs and Services

---

## Countywide Planning

- *Pinellas Planning Council (PPC)*  
and Countywide Planning Authority (CPA)
  - Focus on countywide land use, transportation and intergovernmental coordination issues
  - Broadly-defined Countywide Plan Strategies, Map and Rules
- *Metropolitan Planning Organization (MPO)*
  - Countywide transportation planning
  - Long Range Transportation Plan

# Major Programs and Services

## Land Use and Zoning

- Appropriate land use and zoning to achieve development goals
- Local Future Land Use Map & Zoning amendments, Conditional Uses, Development Agreements
- Board of Adjustment: Special Exceptions & Variances



# Major Programs and Services

## Community Development & Planning

- Community Revitalization
  - Community Redevelopment Area (CRA) Program
  - Target & Neighborhood Revitalization Areas
- Special Area Planning and Implementation
  - Corridor and Activity Center Plans
  - Transit – Oriented Development
- All Hazards and Mitigation Planning
- Municipal Planning Support



Joe's Creek Greenway Park

# Major Programs and Services

## Community Development and Planning

- Housing
  - Preserve Existing Housing Stock
  - Produce New Rental Housing
  - Promote Home Ownership
  - Workforce Housing
  - Provide Housing Information, Education & Counseling Services
- Grant Administration and Compliance





# Metrics and Performance Measures

---

## Responsive to Customer Needs:

- Respond to customer queries within 24 hours – approx. 6,500 phone calls in a year
- Reduced time for zoning/land use amendments by one month – from 4 months to 3 months

## Responsive to Community Needs:

- Initiating and achieving Comprehensive Plan objectives
- Effective use of financial resources - \$2 million of Community Development Block Grant (CDBG) funds leveraged more than \$1.8 million in community investment.
- Improved housing options - 190 units of ownership and rental units constructed or rehabbed in FY13/14

# Initiatives for the Next Five Years

---

- Complete Land Development Code Update and Implementation
  - Zoning
  - Form-Based Code
  - Landscaping and Stormwater Manual
  - Site Plan and Platting
  - Training and Education on updated Code
- Assist Economic Development in assembling land and obtaining development entitlements for targeted businesses
- Restructure the Pinellas County Comprehensive Plan

# Initiatives for the Next Five Years

---

- Develop mobility plan for Pinellas County - coordinate with Public Works, MPO, and PSTA
- Assess vulnerability to climate change and sea level rise and develop adaptation plan and strategies
- Establish CRA in Lealman
- Construct new infill housing in Dansville Redevelopment Area



***Thank you!***



# Development Review Services (DRS)

*Presented by:* **Blake Lyon**

Director

**Work Session Presentation**

*January 2015*

# Mission

---

Public  
Service

Codes &  
Regulations

Resource  
Management

# Major Programs and Services

---

- Zoning & Permits
- Site Plan Review / Policy & Regulatory Framework
- Environmental / Habitat
- Engineering / Drainage
- Records Management / Information Requests
- Code Enforcement

# Major Programs and Services

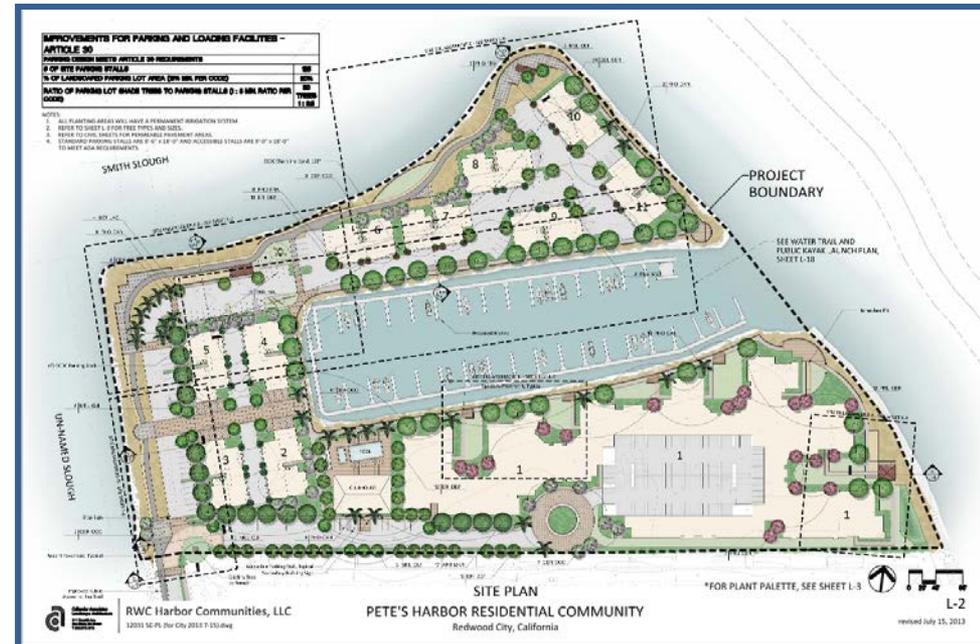
- Zoning & Permits
  - Zoning Ordinance and Building Code
  - Citizen Inquiries
  - Counter Service
  - Permit Issuance
  - Property Research



# Major Programs and Services

## ■ Site Plan Review / Policy & Regulatory Framework

- Pre-Application Meetings
- Over-the-Counter Review
- Technical Review
- Code Compliance
- Land Development Code



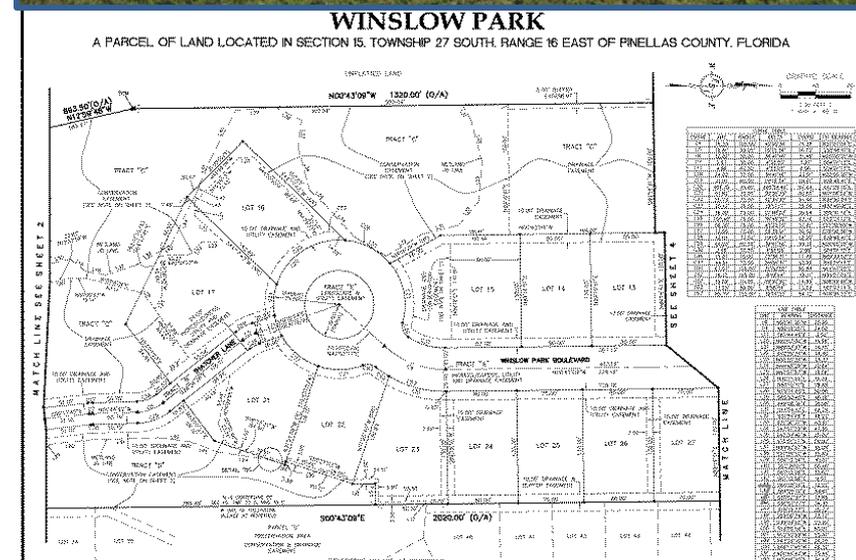
# Major Programs and Services

- Environmental / Habitat
  - Wetland & Upland Preservation
  - Tree Projection / Removal
  - Erosion Control
  - National Pollutant Discharge Elimination System (NPDES)
  - Landscape Standards



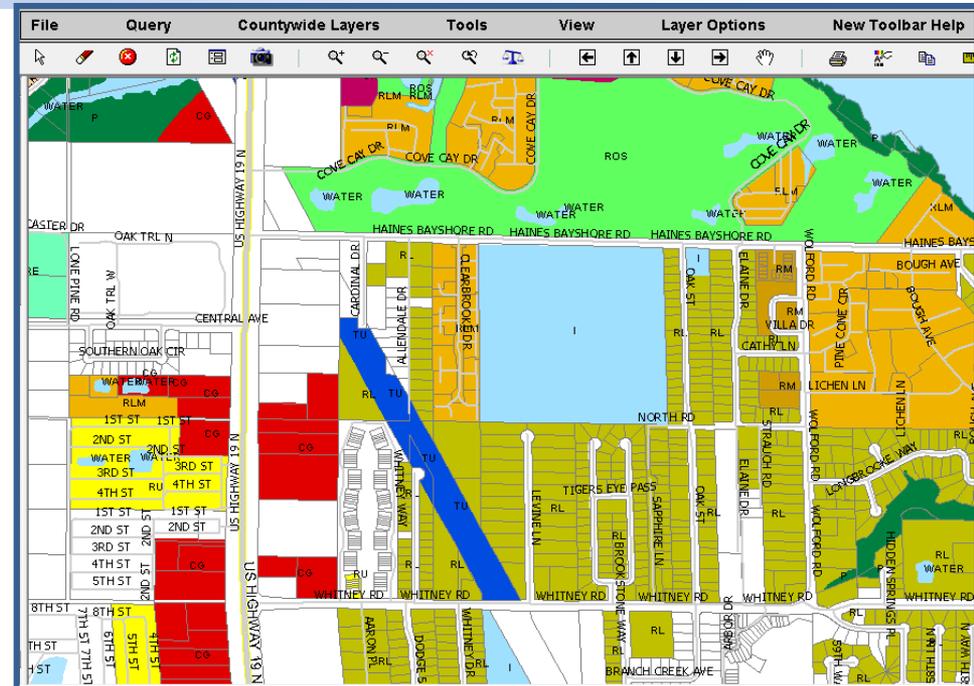
# Major Programs and Services

- Engineering / Drainage
  - On-Site Stormwater Regulations
  - Drainage Complaints
  - Floodplain Management
  - Line of Sight
  - Right-of-Way Utilization Permits
  - Platting
  - Compliance



# Major Programs and Services

- Records Management / Information Requests
  - Zoning Certification Letters
  - Archived: Site Plans, Master Plans, DRIs, Subdivisions
  - GIS Mapping
  - Public Records Request



# Major Programs and Services

- Code Enforcement
  - Zoning Codes
  - Trash & Debris
  - Noise Control
  - High Grass and Weeds
  - Vehicle Codes
  - Minimum Housing Standards



Before



After

# Metrics and Performance Measures

- Qualitative Examples
  - Public Experience
    - Reduce Wait Times
    - Processing Efficiency
    - Office Configuration
    - Website and Phone Tree
  - Community Rating System (CRS) – Flood Insurance
  - Improve Water Quality by reducing Total Maximum Daily Load (TMDL)



**Pinellas County**  
FLORIDA

**Building & Development Review Services**

Official Government Website

Contact Us | Calendar | **How Do I?** News | Media | SHARE | December 09, 2014

Building / Developmt. Home

Building Services

DRS - Site Plan Review

Flood Plain Management

Site Development / Platting

Tree / Habitat / Landscaping

Zoning / Land Use Information

Boards / Agendas

Boards of Adjustment

Local Planning Agency

Resources

Planning Department

Utilities / Technical Documents

Code Enforcement

Fee Schedules

Permits / No Permits

**Site Development and Platting**

**Chapter 154 - Site Development and Platting:**  
Information on drainage, roads, other engineering requirements and platting.

**Service Area - Unincorporated Pinellas County**

**Site Development:**

- [Site Plan Review Listing](#) - Listing of site plan name, A?P?D number, approval date, review type, site status, use, engineer, etc.
- [Site Plan Check List](#) - Identifies the minimum requirement for information necessary for review of a site plan.
- [Site Plan Review Application](#) - Requests basic project information such as project name, name, address, phone # of project representative.
  - [See site plan check list](#)
- [Request Form for a Site Plan Pre-application Meeting](#)

**Engineering:**

- **Drainage of stormwater from property - Stormwater Runoff** is rainfall that does not seep into the ground, but runs off over our yards, streets, parking lots, and buildings. The stormwater runoff then enters our storm sewer system which flows directly into creeks, lakes, Tampa Bay, or the Gulf of Mexico.
- [Report a Drainage Issue](#) - Report and issue with yard drainage, unauthorized fill, other construction activity, or any other general drainage concerns and other miscellaneous concerns.



# Metrics and Performance Measures

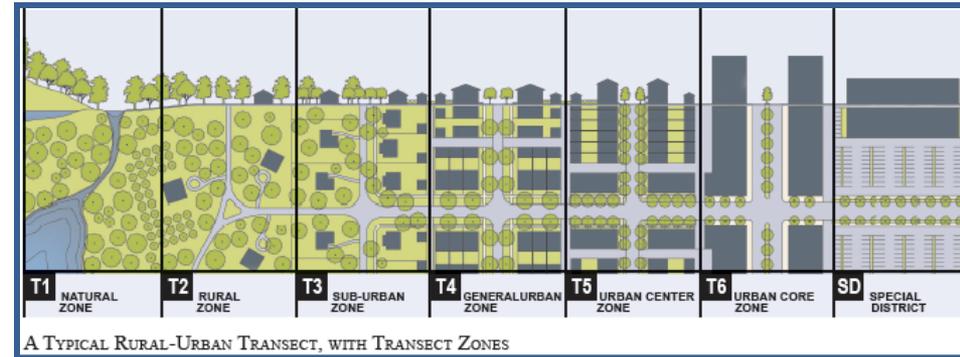
## ■ Quantitative Examples

- Permits - Over 32,561 customer transactions with 41% of customers being served within 5 minutes.
- Site Plan Review - 96 Site Plan reviews (approximately 21% increase from FY13), 237 Walk-Thru Permits, 167 Pre-Application meetings
- Environmental - 4,230 Site Inspections (included in this number is 1,018 NPDES inspections)
- Engineering - 706 Right-of-Way Utilization Permits, 72 drainage evaluations
- Code Enforcement Cases – 3,009 Complaints, resulting in 4,289 violations, which involves 17,878 inspections

# Initiatives for the Next Five Years

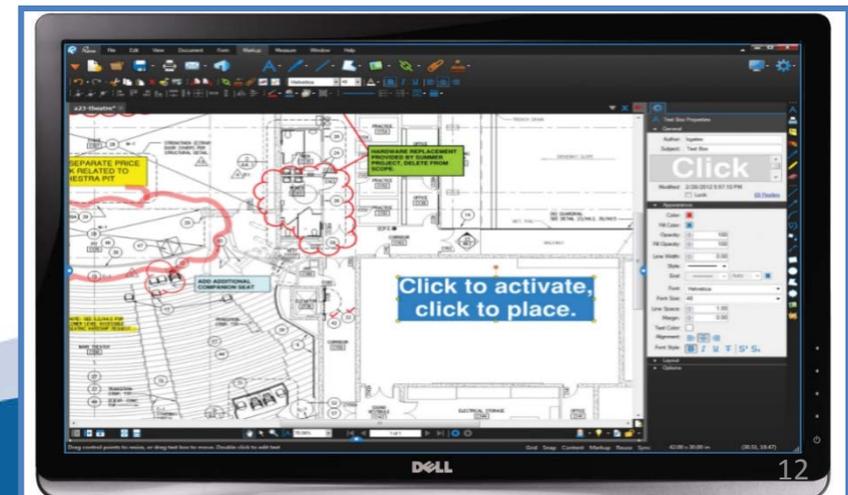
## ■ Land Development Code

- Zoning
- Form Based Codes
- Stormwater Manual
- Platting



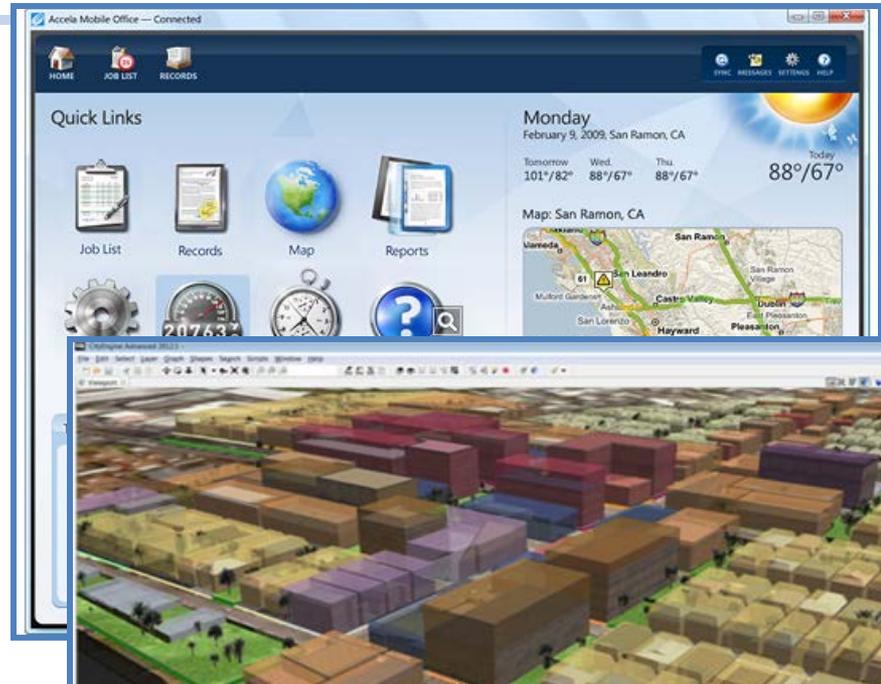
## ■ Electronic Submittal

- Review
- Approval
- Archiving



# Initiatives for the Next Five Years (cont.)

- Upgrade Permit & Code Enforcement Tracking System
- Time Reductions at the Permit Counter
- Geographic Information System (GIS)





***Thank you!***