

## Business Technology Services Board

Susan Latvala, Commissioner – Chair  
Pam Dubov, Property Appraiser – Vice Chair  
Ken Burke, Clerk of Circuit Court  
Diane Nelson, Tax Collector  
Kenneth T. Welch, Commissioner  
J. Thomas McGrady, Chief Judge, Sixth Judicial Court  
Bob Gualtieri, Sheriff  
Mark S. Woodard, County Administrator  
Bob Dillinger, Public Defender  
Bernie McCabe, State Attorney  
Deborah Clark, Supervisor of Elections



**Martin Rose**  
Chief Information Officer

TO: Susan Latvala, Commissioner  
Chair, BTS Board

Ken Burke, Clerk of the Circuit Court  
Member, BTS Board

Kenneth T. Welch, Commissioner  
Member, BTS Board

Diane Nelson, Tax Collector  
Member, BTS Board

Bob Gualtieri, Sheriff  
Member, BTS Board

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Bob Dillinger, Public Defender  
Member, BTS Board

Deborah Clark, Supervisor of Elections  
Member, BTS Board

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FR: Martin Rose  
Chief Information Officer, Business Technology Services

RE: Meeting Agenda for August 21, 2014  
Business Technology Services Board Meeting

DATE: August 5, 2014

The Pinellas County Business Technology Services Board will meet on Thursday, August 21, at 1:00 p.m. in the BCC Assembly Room, 5<sup>th</sup> Floor, of the Main Courthouse on 315 Court Street.

Please find attached the agenda for the meeting.

PLEASE ADDRESS REPLY TO:  
315 Court Street  
Clearwater, Florida 33756  
Phone: (727) 464-3395  
Customer Support: (727) 453-4357  
Fax: (727) 464-4718  
Website: [www.pinellascounty.org](http://www.pinellascounty.org)

## AGENDA

1. **Call to Order - (Chair, Commissioner Latvala)**
2. **Designation of Voting Proxies - (Chair, Commissioner Latvala)**
3. **Approval of Meeting Minutes - (Chair, Commissioner Latvala)**

*BTS Board Meeting – April 25, 2013*

*BTS Board Meeting – February 20, 2014*

*BTS Board Meeting – April 16, 2014*

## DISCUSSION ITEMS:

4. **Awards - (Martin Rose)**
5. **Major Projects Update - (Martin Rose)**
6. **Budget Update - (Martin Rose)**
7. **Strategic Plan Update - (Martin Rose)**
8. **Adjournment - (Chair, Commissioner Latvala)**

MR/kb

cc: Claretha Harris, Chief Deputy Director, Finance Division  
Peggy Rowe, Director of Human Resources  
Hector Collazo, Inspector General/Chief Audit Executive  
Don Crowell, County Attorney Office  
Gay Inskeep, Court Administrator  
Ken Nelson, Court Administrator's Office  
Paul Valenti, EEO Officer, Office of Human Rights  
Norman Loy, Manager, Board Records  
Smitke, Arlene, Board Reporter

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# Pinellas County Business Technology Services

*Aligning resources to what is most important to our Customers' Business*

BTS Board Meeting

**Martin Rose, CIO**

**August 21, 2014**

# Agenda

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2. Designation of Voting Proxies - (Chair, Commissioner Latvala)
3. Approval of Meeting Minutes - (Chair, Commissioner Latvala)

*BTS Board Meeting – April 25, 2013*

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4. Awards - (Martin Rose)
5. Major Projects Update - (Martin Rose)
6. Budget Update - (Martin Rose)
7. Strategic Plan Update - (Martin Rose)
8. Adjournment - (Chair, Commissioner Latvala)

# Awards

1. Business Intelligence (BI) – PTI Award
2. Web Portal – PTI Award
3. Geographic Information System (GIS)
  - PTI Award
  - ESRI Award
4. Wifi – PTI Award
5. Tech Savvy – PTI Award

# Major Projects Update

1. Consolidated Case Management System (CCMS)
2. Mainframe Retirement
3. Enterprise Asset Management (EAM)
4. Enterprise Security
5. Public Safety Complex (PSC)
6. Geographic Information System (GIS)

# FY15 Budget Issues

<b>Service</b>	<b>Description</b>	<b>FY15 Recurring</b>	<b>FY15 One-Time</b>	<b>FY16 Recurring</b>	<b>FY13 One-Time</b>
<b>Enterprise IT Srvc</b>	Salary Step Adjustment				
	Capital Improvement Plan	\$ 770,000		\$ 770,000	
	Personnel (BRM, OCM, Oracle UPK, BI)	\$ 603,718		\$ 603,718	
<b>Security</b>	Mobile Device Management Software	\$ 50,000		\$ 50,000	
	Splunk Software Increase			\$ 30,000	\$ 160,000
	Vulnerability Management Software			\$ 20,000	\$ 100,000
<b>Personal Computing</b>	Microsoft EA 365 Pilot	\$ 42,000	\$ 76,000	\$ 42,000	
<b>Security</b>	Laptop Drive Encryption			\$ 10,000	\$ 50,000
	Oracle Advanced Security				
<b>Enterprise IT Srvc</b>	Training & Development	\$ 45,000		\$ 45,000	

# FY15 Budget Issues

Service	Description	FY15 Recurring	FY15 One-Time	FY16 Recurring	FY13 One-Time
Telephone	Phone Survey ACD			\$ 12,000	\$ 60,000
GIS	GIS Monitoring Tool & Contractor Support	\$ 100,000		\$ 104,000	\$ 20,000
Enterprise IT Srvc	Reserve Contingency Increase (100K to 300K)				
Infrastructure	Amazon Web Cloud				
Security	Network Segmentation (Firewalls)	\$ 100,000		\$ 100,000	\$ 500,000
	Security Personnel	\$ 213,282		\$ 213,282	
	<b>Total</b>	<b>\$ 1,924,000</b>	<b>\$ 76,000</b>	<b>\$ 2,000,000</b>	<b>\$ 890,000</b>
	<b>FY15 Grand Total</b>	<b><u>\$ 2,000,000</u></b>	<b>FY16 Total</b>	<b><u>\$ 2,000,000</u></b>	

Original Budget Request was: *FY15 One-Time and Recurring Total: \$4.75M*  
*FY16 Recurring Total: \$3.42M*





# Future Budget Opportunities

- Microsoft Enterprise Agreement
- Aging Cable Infrastructure
- Enterprise Content Management
- Video Conferencing & Collaboration
- 311/CRM

# Strategic Plan Update

- Unified Computing System (UCS)
- Rapid Application Delivery (RAD)
- Business Relationship Management (BRM)
- Governance Model
- High Density Data Center