

# CCC INFORMATION TECHNOLOGY SOLUTION DEVELOPER, SENIOR

Job Code	Pay Grade
18460	150

## Nature of Work

This is responsible professional, technical, and administrative work involving the technical solution development and support of the Clerk of the Circuit Court and Comptroller. An employee in this classification analyzes, evaluates, recommends, design and develops technical solutions to problems and participates in implementing, supporting and documenting technical and business systems. Additional duties may include system administration, user training, documentation, procedures, and report preparation. Work requires exercising independent judgment and the ability to deliver creative solutions to a wide range of administrative, technology, business, and organization issues or problems in various information systems. Work is performed under the leadership of the Operations Department Head or designee.

## Minimum Qualification Requirements

- At least 8 years experience with prior technical leadership in the position's assigned subject matter areas and disciplines including both general knowledge and advanced expert proficiency in up to 4 or more of the following areas: Oracle Enterprise Resource Planning (ERP) System, Oracle Enterprise Business Suite, Case Management System, Enterprise Content Management, Oracle Business Intelligence, Microsoft Business Intelligence Solutions, ETL Management, Hyperion (Planning and Budgeting), Middleware Management, Application Design, Application Development (Client/Server and Web), Database Administration, Quality Assurance, Project Management, Document Management, Collaboration tools Management, Process Improvement/Innovation Management, and Digital Systems Management.
- Associate's degree in Management Information Systems, Computer Science, Information Technology, Engineering or related field and 6 years' experience as described above; or
- Bachelor's degree in Management Information Systems, Computer Science, Information Technology, Engineering or related field and 4 years' experience as described above; or
- An equivalent combination of education, training, and/or experience as described above.

## Appointing Authority May Also Require

- Florida Driver's License or Florida Commercial Driver's License and endorsement, if any.
- Assignment to work a variety of work schedules including compulsory work periods in special, emergency, and/or disaster situations.
- Candidate to demonstrate competence and/or possess certifications in one or more IT functions.
- Other highly desirable knowledge, skills, abilities, and credentials relevant to a position.

## Illustrative Tasks (These are examples and are not all inclusive.)

- Develops program specifications; adapts, integrates, codes, tests and debugs programs; and is responsible for executing several components of the development life cycle.
- Consults with and may lead partners and/or project teams on multiple aspects of design and/or development issues.
- May work independently and as the senior or lead developer and coach/guide others.
- Resolve highly complex and multi-faceted problems by providing guidance and direction to others who design and implement solutions.
- Ensures defect free programming by testing and debugging using available/appropriate tools and participate in reviewing peer coding.
- Works effectively within a team, supporting other members of the team in achieving project/business objectives and providing client services.
- Conducts program/system research, analysis, and problem resolution
- Reviews business requirements, contributes to project plans, and develops solutions that adhere to Clerk's Technology SDLC and PMLC methodologies.
- Acts as technical coordinator for projects, provides training to business personnel and provides system support.

# CCC INFORMATION TECHNOLOGY SOLUTION DEVELOPER, SENIOR (continued)

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## Illustrative Tasks (continued)

- Acts as a catalyst for organizational change that fosters a quality of service essential to high performance.
- Manages, and performs daily activities and multiple complex projects under the discipline of defined departmental business processes.
- Prepares and takes responsibility for project plans/schedules, and outlines requirements, tasks, work assignments, resources and critical milestones.
- Takes ownership of complex cross-sectional problems and leads a team to resolution.
- Communicates effectively, both verbally and in writing, to peers, management and customers at various levels of the organization. Prepares and delivers presentations regularly to various audiences using clear, concise and effective communication.
- Accomplishes information systems and organization mission by completing related tasks as assigned.

## Knowledge, Skills, and Abilities

- Seasoned developer with strong Microsoft Dot Net VB and C# and/or Oracle Application Development Framework (ADF), Oracle Forms and Reports 12i, Microsoft SSRS and SSIS/SSAS, OBIEE development.
- Extensive experience working with Microsoft SQL Server 2008 R2 and up and Oracle databases
- Ability to understand and acquire new technical skills.
- Strong analytical and problem solving skills and attention to detail.
- Experienced in the use of SDLC and PMLC methodologies.
- Flexible and able to adapt to change easily.
- Knowledge of research techniques, methods and procedures to develop best practices and resolve technical issues.
- Knowledge of public administration practices and principles.
- Knowledge of analysis and research techniques, software development principles and techniques.
- Extensive knowledge of a broad range of organizational issues and technology (software and hardware) leading to the development of comprehensive applications.
- Ability to multi-task, and work effectively in a fast-paced team environment with minimal supervision
- Ability to recommend changes to improve operational efficiencies.
- Ability to mentor teammates; lead teams, and facilitate groups to achieve success through others.
- Ability to prepare and deliver effective presentations at all levels of the organization.
- Ability to use diplomacy in dealing with difficult customers and delivery of services.
- Ability to communicate with tact, patience and courtesy at all levels of the organization.
- Ability to establish and maintain effective working relationships with partners.
- Ability to operate a personal computer and other automated systems to enter and retrieve information, monitor work performed, and to communicate information in reports.

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Created	EEOC Code	Overtime Code
9/14	Professionals	Exempt