

LEVEL OF SERVICE REPORT																		
OCT. 2005 - SEPT. 2006																		
FY 05-06																		
	Operating	Scale Hours	Instances of Scale Closing	Total Lane Hours	Total closed hours due to	Total closed hours due to	Achieved Svc.	Position	Total Vacant	Total #		Total	Total #	Accuracy	Sur	Manual	OPS	Total
	Hours	scal. X oper	Scale Closing	Closed	Cust. Svc.	other	Level	Number	Hours	Trans	Tares	Net Tons	Errors	Rate	Charges	tickets	notices	Revenue
Oct	302	1,208	1	0	0	0.33	100.00%	1741, 1900 1749, 3498	552	24,220	823	115574.76	32	99.87%	3	1034	6	3,320,258.44
Nov	298	1,192	0	0	0	0	100.00%	1741, 1749 3498	504	24,711	487	138446.76	26	99.89%	0	1040	15	3,322,276.68
Dec	314	1,256	0	0	0	0	100.00%	1741, 1749 3498	304	25,445	342	136131.64	46	99.82%	1	1220	13	3,358,763.76
Jan	304	1,216	0	0	0	0	100.00%	2561, 1749 1745	312	25,953	367	136452.65	31	99.88%	4	1293	11	3,308,304.85
Feb	280	1,120	0	0	0	0	100.00%	2561, 1749 1745	344	24,504	298	134281.00	62	99.75%	0	1580	11	3,302,894.20
March																		
Apr																		
May																		
June																		
July																		
Aug																		
Sep																		
	1,498	5,992	1	0	0	0.33	100.00%		2,016	124,833	2,317	660886.81	197	99.84%	8	6,167	56	\$16,612,497.93
		CURREN I	LAST YEAR															
Hours		280	280															
C/S Hours		1,120	1120															
Service Level		100%	100%															
Tares		298	330															
Surcharge		0	56															
Ops Notices		11	146															
Transactions		24,504	22,709															